

**Commonwealth of Massachusetts
Department of Telecommunications and Energy
Fitchburg Gas and Electric Light Company
Docket No. D.T.E. 03-19
Responses to the Department's Second Set of Information Requests**

Request No. DTE 2-1

For the period from January 1, 2002 to December 31, 2002, please provide a complete listing of all Class I and Class II Odor Calls the Company responded to, including the amount of time it took the Company to respond to the call, the cause of the odor, and the amount of time it took to correct the cause of the odor

Response:

FG&E maintains a log of all odor calls and records response times on that log. This provides the basis for reporting response times for the year. The additional information requested regarding classification of calls, the cause of the odor, and time to correct, is available but is a time consuming effort to compile the data as requested. Accordingly, FG&E will supplement this response by June 20, 2003.

Person Responsible: Glenn Appleton